

Indigenous Business Australia

Hi, we're Bank Australia.

Bank Australia is the bank for people who believe in a fair and just world. We work with our customers to use your money as a force for good. We're here to benefit you, your communities and our planet.

We're the first customer owned bank in Australia, meaning we answer to our customers – you – and not external shareholders.

Our approach to clean money means we'll never invest your money in industries that harm, like fossil fuels or live animal exports. Instead, we invest customers' money in accordance with our Responsible Banking Policy in areas that have a positive impact on people and the planet such as more affordable, inclusive and community housing and innovative new products that encourage our transition to a clean energy future, like our Clean Energy Home Loan.

In 2010 we became the first customer owned bank in Australia to develop a Reconciliation Action Plan (RAP). Our focus over the past years has been taking action to improve cultural awareness, build capacity and empower individuals through traineeships and community leadership programs. We're proud to work closely with the Traditional Owners of the Bank Australia Conservation Reserve to integrate Indigenous Land Management practices into our bank's flagship conservation project – a 2117-hectare nature reserve in Victoria's West Wimmera.

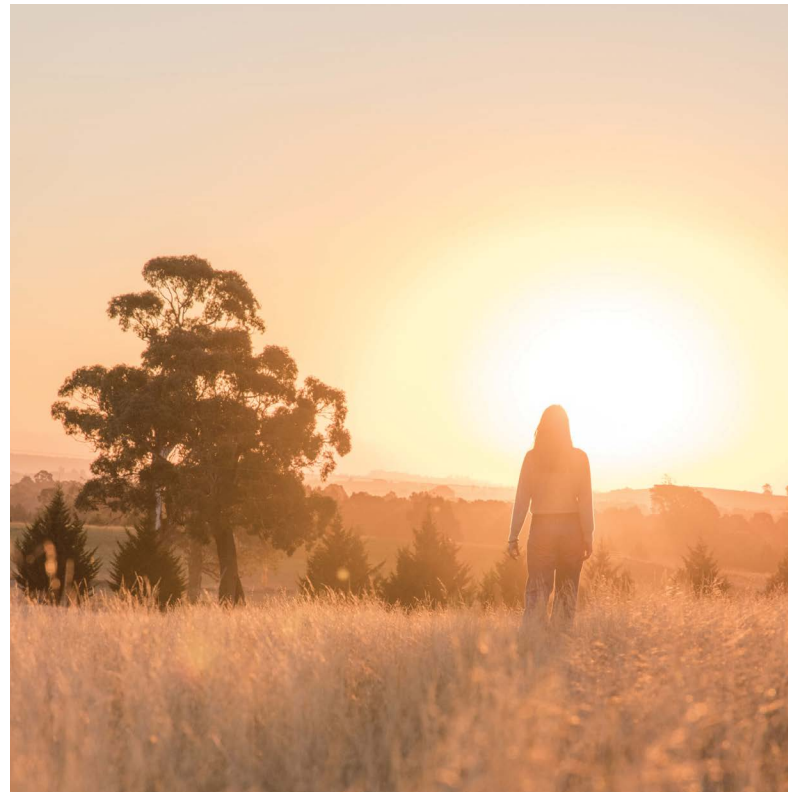
IBA banking panel

Bank Australia formed a strategic partnership with Indigenous Business Australia (IBA) this year. We're proud to be supporting IBA customers on the next steps in their home ownership journeys.

Find out more

www.bankaustralia.com.au/iba

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Jodie's story

Jodie spoke to IBA about refinancing options, and they suggested she get in touch with the banking panel partners that were chosen due to their aligned values. Bank Australia is proud to be one of those partners.

"When we looked at Bank Australia, it just felt like a great fit," she says.

Since refinancing with Bank Australia, Jodie has been thrilled with the level of service she's received, particularly from her Bank Australia support person, Jade.

"Jade's been absolutely amazing," says Jodie. "There were times that I wasn't very well and it was hard to remember what we needed to do, but Jade was always there helping us through emails and phone calls. She was never pushy or impatient; we feel so lucky to have had her support."

